

REMUDA GOLF COURSE

*“Tee Times
Equal
Good Times.”*

2600 W 3500 N
Farr West - Utah
(801) 731-7200

Volunteer Player Assistant Application

Title: Volunteer Player Assistant

Reports to: Desk Manager/Head Golf Professional.

Basic Function:

To serve as a liaison between Remuda Golf Course and the Golfing Clientele with regards to pace of play, course traffic control, first tee starting, enforcement of course and property rules, and driving range operation.

Purpose of the Position:

To set a standard of excellence and consistency through daily management of golf course play and player visits.

Detailed Duties:

- Manage traffic at starting tee.
- Professionally interact with guests in a helpful and cheerful manner.
- Maintain communication with Golf Shop throughout the day.
- Manage pace of play and golf course traffic.
- Report potential safety issues and incidents to the General Manager or Desk Manager on Duty.
- Develop new ideas and methods for constant service quality improvement.
- Assist in operations of tournaments, clinics or special groups while on duty at the request of the General Manager or Teaching Professional.
- Keep the course a tidy and pleasant place to golf. This includes fixing ball marks on greens, filling tee divots, fixing knocked over course accessories, picking up stray garbage, etc.

Volunteer Procedures and Benefits

Volunteers will be expected to comply with *REMUDA GOLF LLC / AXXION DEVELOPMENT LLC RULES, REGULATIONS, POLICIES AND PROCEDURES* and *REMUDA EMPLOYMENT HANDBOOK* including section 4.23.

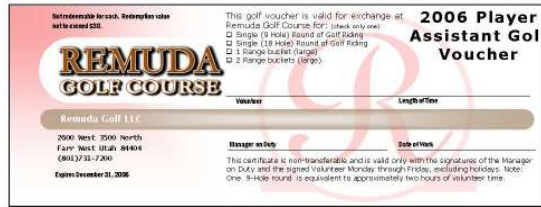
4.23 VOLUNTEER PROGRAM

Some have found it rewarding to extend volunteer services to the golf course. Those who are in this program will be given vouchers for golf rounds or range balls at the discretion of management (after so many hours of volunteer time, negotiated agreements may vary.) These vouchers are not assignable nor can they be exchanged for cash. Golf privileges will only be allowed at certain times of the day to avoid peak hours. (These eligible hours of play will be determined by the superintendent.) Unless otherwise noted, the amount of privileges will be one hour of golf for every one hour of work, driving range and cart rental not included unless specifically directed otherwise by general management. Any other privilege not specifically detailed by management in the volunteer program are not permitted.

This year scheduling will be managed at the front desk of the clubhouse, on a month to month basis. Next months schedule will be available after the 25th of each month. Volunteers are asked to sign up for time blocks of two hours minimum, up to six hours maximum in one day.

Management reserves the right to modify the schedule at its discretion to accommodate the maximum amount of volunteers. Volunteers who cancel scheduled time blocks they signed up must call 48 hours in advance to cancel or they will be removed from the program.

The benefit for volunteers who work two hours is a voucher for nine holes of golf. Each nine hole voucher also allows the volunteer to purchase a golf cart for \$1 and/or a regular bucket of range balls for \$1. Substitutions will not be allowed, including substitutions for food or merchandise. Vouchers can only be used Monday – Friday, excluding holidays. Vouchers can only be used by the volunteer named on the front, family and friends cannot use a volunteer voucher earned by someone else.



Please pay special attention to these details as a volunteer player’s assistant: We believe in a “customer’s always right” attitude.

- 1) Do not argue or fight with unruly golfers. You should report serious problems to the front desk and avoid aggravating the situation. Front desk will contact management or the sheriff if necessary.
- 2) Do not shadow players or intimidate them. Avoid making too many “laps” past players. They want you to keep pace, but they don’t want you affecting their concentration.
- 3) Please adhere to dress code by wearing a golf shirt and turf friendly shoes.
- 4) Please respect decisions of the desk manager. It is their job to manage play and they have the right to dismiss volunteers or alter their tasks as deemed necessary. We try to avoid Inconsistencies between managers but the nature of their position warrants some differences in style.

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Changes: I recognize that all specific duties cannot be listed and that responsibilities will change accordingly as the need arises. I will be responsible for accomplishing unforeseen tasks that relate to assigned functions and as conditions warrant, this descriptions shall be amended.

Obligation: I understand and accept the minimum requirements of the volunteer program, I understand to whom I will report, I understand the volunteer status of this position, I understand its basic functions and the purpose of this position and its detailed duties and time requirements.

Can you provide proof of a valid Utah Drivers License? Yes / No

Address _____ City _____

Signed _____ Date _____

(Printed Name) _____ Phone _____